

Terms and Conditions of Enrolment

1. Registration and Tuition Fees include: lessons, 12 months' access to Beet Online, onsite welfare services, use of computer room and library, including internet, Wi-Fi, in-school social programme, coursebook(s) on Core Programmes, Beet notepad, photocopied materials, student identity card, online Student Guide, Certificate of Studies if you complete the course satisfactorily, town tour (on preferred start dates).

2. Lessons: Core Programme and Options Programme sessions are 90 minutes (2 x 45-minute lessons). Beet has the right to change this arrangement.

3. Payment: You need to pay your fees at least 30 days before the start of the course. If you enrol fewer than 30 days before the start of the course, total fees are payable immediately.

3.1 If you make payments from your national currency into UK money (pounds sterling or GBP), you should do this through Flywire or TransferMate, both of which are free of bank charges. Details are shown on the invoice.

3.2 Payments made from a UK bank in pounds sterling can be made bank to bank. If you want to make other arrangements, please ask the school. Under UK law, you are allowed a 14 day "cooling-off period." This means that you can cancel your course within 14 days of booking it and receive a full refund of your course fees. Please note that law applies to UK transactions only and this refund is only of your course fees. See Sections 4 and 5 below for the rules on accommodation payments.

4. Homestay and Private Home Accommodation is either Bed and Breakfast or Half Board (breakfast and evening meal) from Monday to Friday, and Full Board (breakfast, lunch and evening meal) at the weekend. If you want to share a room with a friend or partner, who is also enrolled at the same time, please tell us at least 6 weeks before the start of your course. Homestay and private home accommodation are paid from midday Saturday to midday Saturday. Change of accommodation must be notified to the school at least one week in advance. If one week's notice is not given, one week's accommodation is payable.

4.1 Unlike many schools, Beet does not charge an accommodation placement fee. However, if a student wants to move homestay without good reason, a £50 accommodation rearrangement fee may be charged. Please ask for details.

5. Student House Accommodation is from 1600 hours on Sunday to 1100 hours on Saturday. Change of accommodation must be notified to the school at least one week in advance. If one week's notice is not given,

one week's accommodation is payable. This policy does **not apply to Oxford Point accommodation**, which is **non-refundable under all circumstances**.

5.1 Rules: The minimum age is 18 years. Parties and Large groups are not allowed at student houses (including the gardens). The maximum number of guests per household is 3, and they must leave by 22:30. All houses & gardens are non-smoking. If you break any of these rules you will have to leave the accommodation. For refund rules, see point 8 below.

6. Visas: You must make sure that you have the correct visa type and the necessary permission to remain in the UK. If we find you do not have this, we will have to end your course immediately. If this happens, Beet will not refund your tuition and registration fees. Beet will inform the Home Office if you do not arrive, if your attendance is unsatisfactory or if you leave before the end date of your course.

7. Course Cancellation, Curtailment or Postponement (Course Fees)

Course Cancellations, Curtailments or Postponements must be received in writing at the earliest opportunity. This section applies to course fees. Please see section 8 for Accommodation refund policy.

7.1 Cancellation: Due to the current level of uncertainty, we recognise the importance of giving you/your students confidence should unforeseen issues arise. Until further notice, if written proof of cancellation is received prior to their planned date of travel and is supported by reasonable verification of disruption to travel, Beet will refund 100% of fees paid, less the non-refundable registration fee and any other irrecoverable costs incurred, such as bank charges or examination fees.

Acceptable proof of disruption may include (but is not limited to) official travel advisories, airline cancellation notices, or other written evidence demonstrating that travel is not possible.

7.2 Beet does not make discretionary refunds due to, for example, illness or death of a relative. You are strongly advised to obtain insurance cover. Please see 11. Insurance.

7.3 If you have enrolled through a third party, for example an educational tour operator (ETO), travel agent, college etc., cancellation charges are subject to their terms and conditions. If you have enrolled as part of a group, a refund is not possible.

7.4 Visa Refusals: If your visa is refused, a refund of fees received by the school will be made when we have seen

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the official refusal letter before the intended start date of the course. The registration fee and all expenses which Beet cannot recover (for example, bank charges) are not refundable.

7.5 Courses are not transferable between students; a new booking must be made.

7.6 Cancellation Policy during a Pandemic: If a student requires to cancel their course because of a pandemic and before travelling to England, a full refund of fees received by Beet will be made.

7.6.1 After a student has arrived in the UK: Unused fees received by Beet can be refunded if either: - the UK government requires students to return to their country or - the government of the country where the student lives issues official advice for residents of that country to leave the UK. In these circumstances, lessons will continue online, and the student can choose whether to continue their course online or receive a refund of their course fees. Accommodation fees will be refunded if the school is forced to close temporarily due to an infection, the student will remain in their UK accommodation & lessons will be continued online. There will be no refund of fees in these circumstances. Please note: Only fees actually received by Beet can be refunded. Bank charges and other irrecoverable expenses will not be refunded. Courses postponed will not incur any charges or extra payments, including accommodation.

7.1. Postponement of Course: If you need to postpone your course for reasons outside your control, for example illness or the death of a relative, we can hold your course and accommodation fees for up to one year. If you have enrolled through a third party, for example an educational tour operator, travel agent, college etc., postponement is subject to their terms and conditions. If you have enrolled as part of a group, postponement is not possible, and a new agreement will be offered.

8. Prolongation: Where a student chooses to extend their course, they will be charged the course fees in use at the time of payment. For example, prolongation payment received in 2025 will be at the 2025 publish rates, even if the course extends into 2026. Accommodation will always be charged at the prevailing rate, which typically increases on the 1st of January each year and includes a summer premium.

9. Refund of Accommodation: All accommodation cancellations must be received in writing. If you give at least one full week's notice for homestay accommodation, student house or summer apartment self-catering accommodation, Beet will refund your accommodation fees less any expenses which Beet

cannot recover (e.g. bank charges). Notice is effective from a Saturday only. For less than one week's notice received, one week's accommodation payment will be charged and the remainder refunded.

10. Refunds: To comply with money laundering regulations, refunds will be returned to the original source. For example, if you have paid through an educational tour operator (ETO), Beet will return fees to them. If you have paid from a bank account, fees will be refunded to the same bank account.

11. Insurance: You are **VERY STRONGLY ADVISED** to arrange insurance to cover all your expenses if there is a cancellation, especially if you are ill or because of the death or serious illness of a close relative. Your insurance should also cover medical expenses and all other risks of travelling and staying abroad. You can buy insurance via our Student Insurance Finder, or through your educational tour operator (ETO) when you enrol. Refunds will not be considered if the reason for cancellation, curtailment or postponement would reasonably be covered by one of the insurance policies offered above.

12. Holidays: The school is closed on Public Holidays, and no replacement lessons are provided. Please read the published Course Dates and Fees for current and future public holiday dates.

13. Class Sizes (scheduled courses): Beet's maximum class sizes are: September to June: Maximum 13, July and August: Maximum 14. Closed groups sizes are by separate agreement and arrangement.

14. Minimum Age: 16 years. On occasion, 15-year-olds may be accepted as part of a closed group. Please ask for details.

NOTE: 85% of the students in our scheduled classes are aged 18 or above.

15. Publicity Images: From time-to-time Beet Language Centre creates images of its students and staff to promote the school through websites, brochures, display boards, photo albums and other publicity or news media. We ask all students to agree before we use any photos of them.

16. Liabilities: The school is not liable for loss of tuition or other services due to public disturbance, industrial action or anything that Beet cannot control. We cannot give refunds in these situations. Beet is not liable for any loss, damage, illness, or injury to people or property, however caused, except where we have a legal duty to do so. Any deliberate damage to school or accommodation property must be paid for in full. The school has the right to refuse an enrolment, or in the event of unsatisfactory



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attendance, work or behaviour, to exclude a student from the course.