

including internet, Wi-Fi, in-school software programme, coursebooks) on Core Programmes, folder, photocopied materials, student identity card, Online Student Guide, Certificate of Studies if you complete the course satisfactorily, town tour (on preferred start dates only).

2. **Lessons:** Core Programme lessons are 90 minutes (2 x 45-minute lessons). Options Programme lessons are 90 minutes. BEET has the right to change this arrangement.

3. **Payment:** You need to pay your fees at least 30 days before the start of the course. If you enrol fewer than 30 days before the start of the course, total fees are payable immediately. If you make payments from your national currency into UK money (pounds sterling or GBP), you should do this through Flywire, <https://payment.flywire.com/pay/> payment, which is free of bank charges. Details are shown on the invoice. Payments made from a UK bank in pounds sterling can be made bank to bank. If you want to make other arrangements, please ask the school. Under UK law, you are allowed a 14 day "cooling-off period." This means that you can cancel your course within 14 days of booking it and receive a full refund of your course fees. Please note that this refund is only of your course fees. See Sections 4 and 5 below for the rules on accommodation payments.

4. **Homestay and Private Home Accommodation** is either Bed and Breakfast or Half Board (breakfast and evening meal) from Monday to Friday, and Full Board (breakfast, lunch and evening meal) at the weekend. If you want to share a room with a friend or partner, please tell us at least 6 weeks before the start of your course. Homestay and private home accommodation are paid from midday Saturday to midday Saturday. Change of accommodation must be notified to the school at least one week in advance. If one week's notice is not given, compensation equal to one week's accommodation is payable.

5. **Student House Accommodation** is from 1600 hours on Sunday to 1100 hours on Saturday. You must tell BEET at least six weeks in advance if you want to cancel or shorten the period of your stay. If you give less than six weeks' notice, the school will keep the rent you have paid for six weeks from the date you tell us.

RULES: The minimum age is 18 years. Parties and Large groups are not allowed at student houses (including the gardens). The maximum number of guests is three, and they must leave by midnight. All houses are non-smoking. If you break any of these rules you will have to leave the accommodation. For refund rules, see point 8 below.

6. **Visas:** You must make sure that you have the correct visa type and the necessary permission to remain in the UK. If we find you do not have this, we will have to end your course immediately. If this happens, BEET will not refund your tuition and registration fees. BEET will inform the Home Office if you do not arrive, if your attendance is unsatisfactory or if you leave before the end date of your course.

7. **Course Cancellation Charges**

More than 30 days before the course starts: 15% of course fees

30 to 15 days before the course starts: 50% of course fees

Less than 15 days before the course starts or once the course has started: no refund

Late or non-arrival: no refund.

The school does not make discretionary refunds due to, for example, illness or death of a relative. You are strongly advised to obtain insurance cover. Please see 10. Insurance. If you have enrolled through a third party, for example an educational tour operator (ETO), travel agent, college etc., cancellation charges are subject to their terms and conditions. If you have enrolled as part of a group, a refund is not possible.

Visa Refusals: If your visa is refused, a refund of fees received by the school will be made when we have seen the official refusal letter. The Registration

Unused fees received by Beet can be refunded if either:

- the UK government requires students to return to their country or

- the government of the country where the student lives issues official advice for residents of that country to leave the UK

In these circumstances, lessons will continue online, and the student can choose whether to continue their course online or receive a refund of their course fees. Accommodation fees will be refunded.

If the school is forced to close temporarily due to an infection, the student will remain in their UK accommodation & lessons will be continued online. There will be no refund of fees in these circumstances.

Please note: Only fees actually received by Beet can be refunded. Bank charges and other irrecoverable expenses will not be refunded.

Courses postponed will not incur any charges or extra payments, including accommodation.

8. **Refund of Accommodation:** If you cancel your accommodation, the school will refund your accommodation fees less any expenses which BEET cannot recover (e.g. bank charges) if you give at least one full week's notice for homestay accommodation or 6 full weeks' notice for self-catering accommodation. Notice is effective from a Saturday only.

9. **Refunds** will be returned to the original source. For example, if you have paid through an educational tour operator (ETO), BEET will return fees to them. If you have paid from a bank account, fees will be refunded to the same bank account.

10. **Insurance:** You are **VERY STRONGLY ADVISED** to arrange insurance to cover all your expenses if there is a cancellation, especially if you are ill or because of the death or serious illness of a close relative. Your insurance should also cover medical expenses and all other risks of travelling and staying abroad. You can buy insurance at:

<https://www.beet.co.uk/student-insurance/>

Or through your educational tour operator (ETO) when you enrol.

11. **Postponement of Course:** If you want to postpone your course for reasons outside your control, for example illness or the death of a relative, we can hold your course and accommodation fees for up to one year. If fees have increased by the time you start the course, you will need to pay the difference. If you have enrolled through a third party, for example an educational tour operator, travel agent, college etc., postponement is subject to their terms and conditions. If you have enrolled as part of a group, postponement is not possible.

12. **Holidays:** The school is closed on Public Holidays. Please read the published Course Dates and Fees.

13. **Class Sizes (scheduled courses):**

September to June: Maximum 13

July and August: Maximum 14

Closed groups are by arrangement.

14. **Minimum Age:** 16 years. Exceptionally, a 15-year old will be accepted as part of a closed group.

NOTE: 85% of the students in our scheduled classes are aged 18 or above.

15. **Publicity Images:** From time to time BEET Language Centre creates images of its students and staff to promote the school through websites, brochures, display boards, photo albums and other publicity or news media. We ask all students to agree before we use any photos of them.

16. **Liabilities:** The school is not liable for loss of tuition or other services due to public disturbance, industrial action or anything that BEET cannot control. We cannot give refunds in these situations. BEET Language Centre is not liable for any loss, damage, illness, or injury to people or property, however