



## **Coronavirus (Covid-19) - Advice to ETOs (Revised)**

Beet Language Centre is now in lockdown and all school buildings are closed until further notice. The school's Administration, Accommodation and Academic (Teaching) Departments are still operating.

### **What WE Are Doing**

We are continuing to provide courses online. These courses are open to all our students, whether still in England or back home in their own country. We are also running online courses for groups who had to cancel their visit. Courses are also open to new enrolments, either individuals or groups.

### **What YOU Should Do**

If you have enquiries from groups, please contact the school for prices. You are encouraged to persuade future groups and individuals to sign up for online courses. Prices for individuals can be found on our website [www.beet.co.uk](http://www.beet.co.uk)

Once the school reopens, we shall resume normal classes as before. We anticipate this being in early summer.

**Refunds:** *Individuals:* The school's normal terms and conditions apply. Students who have had their course interrupted by the Coronavirus can either continue the course online or request a credit note for weeks unused. The credit note remains valid until the end of 2021, and cannot be exchanged for cash.

*Groups:* Those unable to travel as the result of a government order can:  
Apply for a refund of fees  
Reschedule the course without incurring any extra charges, unless higher summer accommodation rates apply  
Ask for the course to be delivered online. Please request a repricing.

Please note, we can refund only those costs that have been paid to us, less irrecoverable expenses such as bank charges. We cannot refund air fares, insurance etc.